



# Remote Participation Services at ICANN 39

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no. 39 5 - 10 December 2010



**DE INDIAS**

# Overview

Why?

How?



# Why Remote Participation?



Cost effective  
Enables wider inclusion  
ICANN commitment  
Board and PPC  
Staff

# Goals



## Equalize Participation

Remote and Face-to-face  
Participants

## Maximize access

Low vs High Bandwidth

# What do you need?



Low Bandwidth

Minimum 128 kb/sec

Web Browser

Internet Explorer

Mozilla Firefox

Safari



# What do you get?



Live and recorded Audio Streams

Chat Rooms

Live scribes

Transcripts

Presentations for download



# What do you need?



High Bandwidth

Minimum 512 kb/sec

Flash Player

Web Browser

Internet Explorer

Mozilla Firefox

Safari



# What do you get?



Adobe Connect (AC) view

Video + Audio + Chat

Live and recorded Audio Streams

Chat Rooms

Live scribes

Transcripts

Real-time Presentations





# How do you do it?

1. Check the schedule
2. Check session details  
    Low or High Bandwidth?
3. Use
  1. Low bandwidth services or
  2. High bandwidth services (Adobe Connect)

# 1. Check the schedule

## ICANN 39 | 5-10 December 2010

**Cartagena de Indias**, a city which transfers us back to history when it was the epicentre of regular attacks from pirates and bucaniers, defending their walls with admirable heroism which gave this city the name of "Cartagena, La Heroica". Within these walls you will find the Historical Centre of "Cartagena". In 1984, Cartagena's colonial walled city and fortress were designated a **UNESCO World Heritage Site**. Today, Cartagena is the fifth largest urban area in Colombia, and a centre of economic activity in the Caribbean region. [More ...](#)



[Cartagena Meeting Guide](#) [PDF, 1.7 MB]

		
<b>About Cartagena</b> 'La Heroica', the Heroic City, Cartagena de Indias is located in a bay on the Caribbean Sea.	<b>Schedule</b> What's happening throughout the week, including session overviews and agenda information.	<b>General Info</b> Airport, Taxis, Cuisine, Emergency numbers, and answers to other frequently asked questions.
		
<b>Travel &amp; Visa</b> Find out if you need a travel visa or request	<b>Venue &amp; Hotels</b> Take advantage of low group rates for ICANN	<b>Maps</b> Find your way around the city or locate a



# 1. Check the RP Schedule

[Full Schedule View](#) | [Sorted Schedule View](#)

Remote Participation Schedule		Low Bandwidth			High Bandwidth			
Date-Time	Session	Audiocast	Chat Room	Scribe Feed	Audiocast	Virtual Meeting Room	Two-Way Audio	Transcript Provided?
4 Dec 2010 - 09:00 - 18:15	GNSO Working Session	English	<a href="#">link</a>		English	<a href="http://icann.adobeconnect.com/ctg39-barahona1">http://icann.adobeconnect.com/ctg39-barahona1</a>		yes
4 Dec 2010 - 14:00 - 16:00	GAC Meeting: New gTLD Discussion	English			English			yes
4 Dec 2010 - 16:30 - 18:00	GAC Discussion on A&T Review Team Draft Recommendations	English			English			yes
5 Dec 2010 - 08:00 - 18:30	GNSO Working Session	English	<a href="#">link</a>		English	<a href="http://icann.adobeconnect.com/ctg39-barahona1">http://icann.adobeconnect.com/ctg39-barahona1</a>		yes
5 Dec 2010 - 09:00 - 10:00	Operations Steering Committee (OSC)	English	<a href="#">link</a>		English	<a href="http://icann.adobeconnect.com/ctg39-barahona2">http://icann.adobeconnect.com/ctg39-barahona2</a>		yes
5 Dec 2010 - 09:00 - 10:30	GAC-Board Joint Working Group	English			English			yes
5 Dec 2010 - 09:00 - 18:00	ALAC and Regional Leadership Working Session 1	English Español Français	<a href="#">link</a>		English Español Français	<a href="http://icann.adobeconnect.com/ctg39-pegasos">http://icann.adobeconnect.com/ctg39-pegasos</a>	<b>Dial-Out No.  </b> 18005506865  <b>Passcode  </b> 1638#	yes

# 2. Check session details

Colombia Tue, 30 Nov 2010, 23:59

Home

## ICANN Public Forum

**Date:** Thu 09 Dec 2010 - 13:00 - 18:30  
**Room:** Getsemani  
**Transcript to be provided:**

**Remote Participation - Low Bandwidth**

**Audiocast:**  
English  
Español  
Français


**Chat Room:**  
<http://cartagena39.icann.org/chat/getsemani>

**Remote Participation - High Bandwidth**



**Audiocast:**  
English  
Español  
Français

**Virtual Meeting Room**  
<http://icann.adobeconnect.com/ctg39-getsemani>

Hosted by:



Gold Sponsors





# 3.1 Use Low Bandwidth Services

Listen to the  
Audiocast

Join the  
chat room

Monitor  
Scribe feed

## GNSO Working Session

Date: Sat 04 Dec 2010 - 09:00 - 18:15

Room: Barahona 1

### Session Leader

Glen de Saint Géry

GNSO Secretariat

Transcript to be provided

### Remote Participation - Low Bandwidth

**Audiocast:**

English

**Chat Room:**

<http://cartagena39.icann.org/chat/barahona1>

### Remote Participation - High Bandwidth

**Audiocast:**

English

**Virtual Meeting Room**

<http://icann.adobeconnect.com/ctg39-barahona1>



# 3.1 Use Low Bandwidth Services

Join the  
chat  
room

[Home](#)

## Chat - Barahona 1

[16:04:43] <filiz> Hello  
[16:05:09] <Roman\_Pelikh> hi

@ChanServ  
filiz  
Roman\_Pelikh



Submit

[www.lightIRC.com](http://www.lightIRC.com)

#barahona1



# 3.1 Use Low Bandwidth Services

You are connected to event:

**IHaveADream**

---

Monitor  
Scribe  
feed

presence here today, have come to realize that their destiny is tied up with our destiny and their freedom is inextricably bound to our freedom. We cannot walk alone.

And as we walk, we must make the pledge

# 3.2 Use High Bandwidth Services

## Using Adobe Connect (AC)

A web conferencing tool

Allows live meetings and presentations

# 3.2 Use High Bandwidth Services

## Test Your Computer

[https://admin.adobe.acrobat.com/common/help/en/support/meeting\\_test.htm](https://admin.adobe.acrobat.com/common/help/en/support/meeting_test.htm)

### ADOBE® CONNECT™

**Adobe® Connect™**  
**Connection Test**

**Testing connection speed**  
This should take less than 30 seconds.

- ✓ **1. Your version of Flash Player is supported.**  
Your version of Flash Player is supported.
- ✓ **2. Adobe Connect Connection Test**  
Connected.
- 3. Connection Speed Test**  

- 4. Adobe Connect Add-In Test**

# 3.2 Join a meeting on AC

## GNSO Working Session

**Date:** Sat 04 Dec 2010 - 09:00 - 18:15

**Room:** Barahona 1

### Session Leader

**Glen de Saint Géry**

GNSO Secretariat

**Transcript to be provided**

#### Remote Participation - Low Bandwidth

**Audiocast:**

English

**Chat Room:**

<http://cartagena39.icann.org/chat/barahona1>

#### Remote Participation - High Bandwidth

**Audiocast:**

English

**Virtual Meeting Room**

<http://icann.adobeconnect.com/ctg39-barahona1>



# 3.2 AC Interface

All in one

Chat

Video

Presentations

The screenshot displays the ICANN AC interface with several components:

- Share - ICANN Scribe:** A chat window containing the text: "IMPORTANT ISSUE, SO I ENCOURAGE EVERYBODY IN THIS ROOM WHO HAS BEEN VERY ACTIVE IN THIS, THERE'S NOT BEEN A LOT OF DISCUSSION ABOUT THIS ISSUE, AND NOW IS THE TIME TO GET INVOLVED WITH IT AND MAKE SOME CONTRIBUTION TO IT. SO THAT'S SORT OF A SEGUE".
- Share - ICANN Presenter:** A presentation slide titled "Participate in ICANN: Ten Open Comment Fora". It lists various topics under three categories:
  - Trademark & Community Protections:** Registry Restrictions Dispute Resolution Procedure (RRDRP), Trademark Post Delegation Dispute Resolution Procedure (Trademark PPDRP), Trademark Clearinghouse, Uniform Rapid Suspension (URS).
  - Registry Operations & Agreement:** Process for gTLD Registry Agreement Amendment, Benchmarking of Registry Operations.
  - Malicious Conduct:** Zone File Access Concept Paper, High Security Top-Level Domain (HSTLD) - Draft Program Development Snapshot.
  - IDN Issues:** 3-character restriction, Variant management.
- Camera and Voice:** A video feed showing a man in a suit speaking at a podium. The label "ICANN Camera" is visible.
- chat\_devswif:** A chat window with a "Connecting ...." status and a "Send" button.
- Welcome to the Tsavo Ballroom Meetings Today 03/08/2010:** A text box providing the schedule:
  - 1100-1300: New gTLD Update and EOJ Panel Discussion
  - 1400-1500: Affirmation of Commitments' Reviews
- Remote Intervention Submissions:** A link to <https://icann.wufoo.com/reports/icann-37-nvy>.
- Attendee List (124):** A list of participants including ICANN Came, ICANN Prese, ICANN Scribe, Marika Koning, Nick Ashton-Hz, PRNinc, Robert Hoggar, and Adachi.

At the bottom, a video player shows "PLAYING..." with a progress bar at 0:22:48.

# Forms (Some sessions)

Submit  
questions or  
comments

Linked from  
session  
details page

Name \*

First

Last

Affiliation \*

Question

Comment

Submit

# Remote Participant Checklist

Join via low or high bandwidth services

Interact with the others

Chat room = virtual meeting

Be aware of rules of behaviour

<http://www.icann.org/en/accountability/frameworks-principles/community.htm>

# Questions/Feedback

Write us at <[participate@icann.org](mailto:participate@icann.org)>

Use the chat room



# Post Meeting

All archived and accessible

Presentations

Audio files

Transcripts





# Links

AC test room:

<http://icann.adobeconnect.com/r46574434/>

Explanation of Remote Participation Services  
and Concepts:

[http://meetings.icann.org/remote-  
participation](http://meetings.icann.org/remote-participation)





Thank You



# Questions

One World

One Internet

